

home health services

Comprehensive Managed Care

- ✓ Comprehensive care plans, coordinated by our all-inclusive services
- ✓ Physical - Occupational – Speech Therapy
- ✓ Social Workers & Behavioral Therapist
- ✓ Medical Case Managers
- ✓ Assessment of physical condition
- ✓ Post-Surgical care (wounds, drainage tubes)
- ✓ Laboratory services including urine and blood testing
- ✓ Rehabilitation services
- ✓ Home Safety Evaluations
- ✓ Psychiatric care, Therapy, and Teaching
- ✓ Home Safety Evaluations
- ✓ Fall Risk Assessments
- ✓ Durable Medical Equipment
- ✓ Pharmacy and RX Refilling
- ✓ Pain Management
- ✓ Medication Management (oral, IV, injections)
- ✓ Catheters
- ✓ Ostomy Care and Instruction
- ✓ High Blood Pressure Management
- ✓ Dementia, Alzheimer's Disease Management

“We see less and less patients going to the emergency room for care. They call here first. We offer a sense of security that comes with a familiar environment. That relationship brings better care for patients who previously bounced around our healthcare system.”



Senior Pro Services  **510.357.2222**

medi-care & insurances

If you require skilled services...

Medicare pays in full for a home health aide

Skilled Therapy Services... Physical, speech and occupational therapy services that can only be performed safely by or under the supervision of a licensed therapist.

Medical Social Services... Medicare pays in full for services ordered by your doctor to help you with social and emotional concerns you have related to your illness.

Medical Supplies... Medicare pays in full for certain medical supplies provided by the Medicare-certified home health agency, such as wound dressings and catheters needed for your care.

Durable Medical Equipment... Medicare pays 80% of its approved amount for certain pieces of equipment.

Partnering with us we can provide all the home health services and equipment for you; as a med-care licensed agency – delivering straight to your door any medical equipment approved by your claim. From start to finish...

Senior Pro Services can do it all!



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www.seniorproservices.com • info@seniorproservices.com

frequently asked questions

What can I expect on the first home health care visit?

On the first visit, a nurse or therapist will conduct an initial evaluation. At Senior Pro Services, this thorough interview and evaluation is part of our coordinated approach to managing your overall health status. Our evaluation focuses on educating you in self-care management and partners with your doctor to promote disease prevention and proactive care – which includes the family or caregivers.

Who pays for home health care services?

If you meet certain eligibility requirements, Medicare may pay for your covered home health care for as long as you're eligible and your doctor certifies that you need it.

What qualifies as a "home" when home health care is being considered?

A patient's residence is wherever she makes her home. This may be her house, an apartment, a relative's home, a home for the aged, or some other type of institution. However, a hospital, skilled nursing facility (SNF) or intermediate care facility (ICF) is not considered the patient's home.

My doctor is ordering home health care for me; can I request Senior Pro Services by name?

Absolutely, and we'd be honored to care for you or your loved one. Federal law gives patients the freedom to choose their health care provider under Medicare



In addition to Medi-care and private pay we accept many other long-term care insurances. Call

510-357-2222

to find out more!



www.seniorproservices.com

senior pro academy

Excellence in Managed Care



*“Education is the back-bone
of our success in providing
superior managed care.*

*Properly trained individuals
are the key to success in the
health care field.”*

Trends in healthcare revolve around growing technology. The quality of care-giving is very much dependant on properly educated care givers who are up to date in a swiftly changing environment.

As Americans are living longer lives, the shortage of trained and highly qualified individuals in care management is growing to a critical level. An influx of less qualified individuals calling themselves care givers may eventually have a negative impact on the home care industry.

This is why **SPS is committed to ensuring the future quality of in-home care** by providing a higher education experience for individuals entering the field, and to those already established within the industry.

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